

**ALL DIVISIONS****Essential Reference Paper B2**

	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
<b>SUMMARY OF ESTIMATES</b>				
SERVICE				
CHIEF EXECUTIVE	130,213	238,220	391,540	186,630
NEIGHBOURHOOD SERVICES	1,304,841	1,957,980	1,845,450	1,964,420
CUSTOMER & COMMUNITY SERVICES	5,403,629	1,920,910	1,935,070	1,891,820
INTERNAL SERVICES	315,988	324,680	369,190	445,280
CAPITAL CHARGES	<u>7,154,671</u>	<u>4,441,790</u>	<u>4,541,250</u>	<u>4,488,150</u>

## CHIEF EXECUTIVE

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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### SUMMARY OF CHIEF EXECUTIVE ESTIMATES

CE1	Chief Executive & Corp Support Team	13,217	16,530	14,460	19,710
CE2	Community Engagement	83,359	189,600	349,540	147,020
CE3	Governance Support	27,716	26,130	22,860	19,900
CE4	Strategic Direction	5,921	5,960	4,680	0
	<b>CAPITAL CHARGES</b>	<u>130,213</u>	<u>238,220</u>	<u>391,540</u>	<u>186,630</u>

**CHIEF EXECUTIVE**

CE2

	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
Service				

**SUMMARY OF COMMUNITY ENGAGEMENT ESTIMATES**

## SERVICE

CEE1	Community Engagement Manager	0	0	0	780
CEE2	Communications	0	0	0	2,340
CEE3	Desk Top Publishing	1,930	1,970	1,300	780
CEE4	Engagement & Partnership Team	2,570	2,630	2,590	3,120
CEE6	Community Planning	288	65,000	124,700	20,000
CEE8	Revenue Contributions & Grants to Voluntary Bodies	78,571	120,000	220,950	120,000
CAPITAL CHARGES		<u>83,359</u>	<u>189,600</u>	<u>349,540</u>	<u>147,020</u>

	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF GOVERNANCE SUPPORT ESTIMATES**

SERVICE					
CEG1	Democratic Services	12,606	13,860	11,830	9,570
CEG2	Land Charges & LLPG	8,447	9,580	8,240	7,740
CEG4	Elections	6,663	2,690	2,790	2,590
CAPITAL CHARGES		<u>27,716</u>	<u>26,130</u>	<u>22,860</u>	<u>19,900</u>

## NEIGHBOURHOOD SERVICES

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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### SUMMARY OF ESTIMATES

#### SERVICE

NS1	Director of Neighbourhood Services	42,042	50,010	44,000	51,130
NS2	Legal Services	4,920	4,610	4,320	5,890
NS3	Planning & Building Control	95,107	114,240	107,060	108,030
NS4	Community Safety & Health	902,329	1,029,720	932,280	1,039,870
NS5	Housing Services	260,443	759,400	757,790	759,500
CAPITAL CHARGES		<u>1,304,841</u>	<u>1,957,980</u>	<u>1,845,450</u>	<u>1,964,420</u>

**NEIGHBOURHOOD SERVICES**

NS3

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF PLANNING & BUILDING CONTROL ESTIMATES**

## SERVICE

NSP1	Development Plans	8,493	9,400	9,340	8,390
NSP2	Building Control Section	14,174	14,070	13,630	22,480
NSP3	Development Control Section	35,683	33,250	30,350	40,600
NSP4	Conservation Section	1,280	1,320	1,940	1,560
NSP8	Conservation Service	35,477	56,200	51,800	35,000
CAPITAL CHARGES		<u>95,107</u>	<u>114,240</u>	<u>107,060</u>	<u>108,030</u>

## NEIGHBOURHOOD SERVICES

NS4

		2010/11	2011/12	2011/12	2012/13
		ACTUAL	ESTIMATE	PROBABLE	ESTIMATE
		£	£	£	£
<b>SUMMARY OF COMMUNITY SAFETY &amp; HEALTH ESTIMATES</b>					
SERVICE					
NSL1	Community Protection	5,130	7,370	6,680	7,740
NSL6	Community Safety Section	1,186	1,040	1,030	780
NSL10	Community Safety Service	53,570	53,590	53,210	53,710
NSL11	Engineering & Drainage	0	0	0	2,340
NSL12	Engineering & Transport	248,840	216,060	200,440	234,360
NSH1	Environmental Health	23,951	24,600	23,370	24,760
NSH2	Private Sector Housing Grants	566,747	726,400	646,900	715,400
NSH5	Environmental Health Promotions	640	660	650	780
NSH6	Environmental Pollution	2,265	0	0	0
	<b>CAPITAL CHARGES</b>	<b>902,329</b>	<b>1,029,720</b>	<b>932,280</b>	<b>1,039,870</b>

**NEIGHBOURHOOD SERVICES**

NS5

	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF HOUSING ESTIMATES**

## SERVICE

NSH1	Housing Options Section	14,213	22,110	20,520	22,770
NSH2	Housing Strategy	2,155	2,120	2,100	1,560
NSH3	Other Housing	205,600	700,000	700,000	700,000
NSH5	Housing Options	14,925	14,930	14,930	14,930
NSH6	Hillcrest Hostel	20,030	20,240	20,240	20,240
NSH7	Thele Hostel	3,520	0	0	0
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	CAPITAL CHARGES	260,443	759,400	757,790	759,500
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## CUSTOMER & COMMUNITY SERVICES

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
<b>SUMMARY OF ESTIMATES</b>				
SERVICE				
CC1 Director of Customer & Community	42,038	50,010	44,000	51,130
CC2 Environmental Services	930,968	949,590	975,430	955,380
CC3 Customer Services & Parking	1,226,692	468,510	463,270	508,980
CC4 Revenue & Benefits Services	73,246	92,230	89,640	113,470
CC5 Economic Development	286,886	209,940	314,850	208,120
CC6 Hertford Theatre	2,843,159	149,970	47,230	54,740
CC7 Community & Cultural	640	660	650	0
<b>CAPITAL CHARGES</b>	<u>5,403,629</u>	<u>1,920,910</u>	<u>1,935,070</u>	<u>1,891,820</u>

## CUSTOMER & COMMUNITY SERVICES

CC2

	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £	
<b>SUMMARY OF ENVIRONMENTAL SERVICES ESTIMATES</b>					
SERVICE					
CCE1	Environmental Services	29,978	30,470	27,060	43,450
CCE3	Playgrounds	104,740	124,850	121,450	133,210
CCE4	Public Conveniences	28,480	28,480	28,480	28,480
CCE5	Refuse Collection - Domestic	76,640	87,460	88,100	97,960
CCE6	Refuse Collection - Commerical	18,000	17,650	16,280	19,630
CCE9	Recycling	170,240	179,830	178,760	98,920
CCE10	Parks & Open Spaces	25,050	40,050	40,050	40,050
CCE11	Buntingford Service Centre	30,925	28,830	29,470	20,150
CCE12	Animal Control	640	660	650	780
CCE13	Pest Control	1,280	1,320	1,300	1,560
CCE14	Environmental Co-Ordination Section	640	660	650	780
CCE15	Herts Environmental Forum	640	660	650	780
CCE16	Environmental Co-Ordination Service	1,170	1,170	1,170	1,020
CCE17	Leisure Services	640	660	650	780
CCE19	Leisure Provision	441,905	406,840	440,710	467,830
CAPITAL CHARGES		<u>930,968</u>	<u>949,590</u>	<u>975,430</u>	<u>955,380</u>

**CUSTOMER & COMMUNITY SERVICES**

CC4

	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF CUSTOMER SERVICES & NEW MEDIA ESTIMATES**

## SERVICE

CCS1	Head of Customer Relations	1,280	1,320	1,300	1,560
CCS2	External Customer Services	37,641	32,120	31,530	30,020
CCS3	Web Team	1,920	1,970	1,940	2,340
CCS4	Information Management	640	660	650	780
CCS5	Car Parking	7,593	7,230	6,560	8,380
CCS6/13	Car Parks	1,177,618	425,210	421,290	465,900
	CAPITAL CHARGES	<u>1,226,692</u>	<u>468,510</u>	<u>463,270</u>	<u>508,980</u>

**CUSTOMER & COMMUNITY SERVICES**

CC4

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF REVENUES & BENEFITS ESTIMATES**

## SERVICE

CCR1	Revenues & HB Section	73,246	92,230	89,640	113,470
	CAPITAL CHARGES	<u>73,246</u>	<u>92,230</u>	<u>89,640</u>	<u>113,470</u>

**CUSTOMER & COMMUNITY SERVICES**

CC3

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF ECONOMIC DEVELOPMENT ESTIMATES**

## SERVICE

CCD1	Economic Development Section	2,570	2,630	2,590	2,340
CCD2	Markets	3,510	22,330	14,540	20,390
CCD3	Community Projects	141,223	1,000	77,800	1,070
CCD6	Economic Development	0	1,500	0	600
CCD7	Town Centre Enhancements	139,583	182,480	219,920	183,720
CAPITAL CHARGES		<u>286,886</u>	<u>209,940</u>	<u>314,850</u>	<u>208,120</u>

**CUSTOMER & COMMUNITY SERVICES**

CC3

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF HERTFORD THEATRE ESTIMATES**

## SERVICE

CCT1	Hertford Theatre	2,843,159	149,970	47,230	54,740
	CAPITAL CHARGES	<u>2,843,159</u>	<u>149,970</u>	<u>47,230</u>	<u>54,740</u>

## INTERNAL SERVICES

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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### SUMMARY OF ESTIMATES

#### SERVICE

IS1	Director of Internal Services	42,681	50,670	44,000	51,150
IS3	People, ICT & Property Services	206,353	209,050	261,690	320,200
IS4	Financial Services & Performance	9,705	8,560	8,470	12,680
IS5	Corporate Risk	6,326	5,570	3,810	3,410
IS6	Other	50,923	50,830	51,220	57,840
CAPITAL CHARGES		<u>315,988</u>	<u>324,680</u>	<u>369,190</u>	<u>445,280</u>

**INTERNAL SERVICES**

IS3

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF PEOPLE, ICT AND PROPERTY SERVICES ESTIMATES**

ISP1	People & Organisational Services	3,850	3,950	3,890	21,540
ISP3	IT Services	8,980	9,220	9,710	10,920
ISP4	Facilities and Property	193,523	195,880	248,090	287,740
CAPITAL CHARGES		<u>206,353</u>	<u>209,050</u>	<u>261,690</u>	<u>320,200</u>

**INTERNAL SERVICES**

IS4

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF FINANCIAL SERVICES & PERFORMANCE ESTIMATES**

ISF1	Accountancy	8,425	7,240	7,820	9,410
ISF2	Performance	0	0	0	2,490
ISF3	Procurement	1,280	1,320	650	780
CAPITAL CHARGES		<u>9,705</u>	<u>8,560</u>	<u>8,470</u>	<u>12,680</u>

**INTERNAL SERVICES**

IS4

Service	2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF CORPORATE RISK**

ISR1	Corporate Risk & Insurance	2,080	1,970	3,810	3,410
ISR2	Internal Audit Services	4,246	3,600	0	0
<b>CAPITAL CHARGES</b>		<u>6,326</u>	<u>5,570</u>	<u>3,810</u>	<u>3,410</u>

**INTERNAL SERVICES**

IS9

2010/11 ACTUAL £	2011/12 ESTIMATE £	2011/12 PROBABLE £	2012/13 ESTIMATE £
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**SUMMARY OF OTHER ESTIMATES**

## SERVICE

ISO1	Corporate & Democratic Core	50,923	50,830	51,220	57,840
	CAPITAL CHARGES	<u>50,923</u>	<u>50,830</u>	<u>51,220</u>	<u>57,840</u>